

Dear Visitor,

Thank you for visiting NBG's company page on LinkedIn. We are delighted to be able to share our news with you. We believe that effective communication is the key to any successful relationship.

The following terms of use aim at making sure that the rules governing ethical transaction and communication practices in banking relationships are effectively observed.

So please read them carefully. If you do not agree with any of the terms, please do not make use of this page. Otherwise, it will be deemed that you accept the terms and provide your consent.

## **“National Bank of Greece” Terms of Use on LINKEDIN**

### **CONTACT US**

We monitor all posts and/or comments on our page. Accordingly, we would like to assure you that we shall do our best to respond to any queries, reports or comments made by you, within a reasonable period of time, without being bound to answer every post or comment appearing on our page.

NBG will NEVER ask you to reveal confidential, classified or personal information (i.e. whether you hold a bank account, the account's number or other details, user and access codes to internet banking etc.) through this page.

**ATTENTION:** You are requested not to disclose your or other people's confidential, classified or personal data related to bank accounts, bank account details, banking products, user ID or password through this page and, in general, through public pages.

You are encouraged to contact us for any issue that concerns you provided that your query/comment is concise and respectful towards other persons, and does not reveal any of the abovementioned data.

Any information provided to visitors/users through our page does not constitute, in any way whatsoever, directly or indirectly, solicitation or advice to take any investment or other action with an economic outcome. Visitors/users may, at their own discretion, assess the information provided and act as they see fit, without any liability on our part as provided for herein.

For any queries, comments, questions and/or remarks, please feel free to contact

NBG's Contact Center at

- 181818 (from Greece), or
- +30 210 4848484 (from abroad)

and say "Agent" in order to be put through to one of our agents.

In addition, you can send your questions by:

e-mail to [contact.center@nbg.gr](mailto:contact.center@nbg.gr), or

- fax at +30 210 4806865.

Alternatively, you can visit the Bank's website at [www.nbg.gr](http://www.nbg.gr) or any NBG branch.

### **Page Management Policy**

Note that comments that do not comply with the terms of use of this page, the terms of service and privacy policy of LinkedIn and the profile and principles of NBG will be deleted as soon as detected by the page administrator. NBG reserves the right to report to LinkedIn the person who posted them.

Once again, we note that posts on this page can be viewed by other people or displayed among the results of search engines, such as Google and Yahoo.

Visitors/users are required to comply with the rules and provisions of Greek, European and International Law and legislation governing communication, and to refrain from any unlawful and abusive use of the content and the services of this page. Furthermore, they are required to behave in a socially acceptable, polite and discrete manner while visiting/using this channel. The adoption of unfair competition or other practices contrary to NETIQUETTE (Internet Etiquette) is strictly forbidden. Any damage incurred when using this page that is, generally, due to improper or unlawful use of the respective services by the visitor/user **will be the sole liability of the said visitor/user.**

Without providing any kind of guarantee and therefore without being liable, NBG makes every effort to ensure that the information and any other data contained in this page are accurate, clear, timely, full, correct and available. Under no circumstances whatsoever, including negligence, is NBG responsible for any losses incurred to the visitors/user in connection with the use of this page.

It goes without saying that we expect our users to abide by the rules of healthy and courteous dialogue, and we require all participants, including page administrators, to behave in a respectful manner. Comments or posts including the following content will be deleted:

- Insulting, improper, offensive, obscene or irrelevant to the webpage or the topic of the post
- Threatening or defamatory
- Erroneous, inaccurate or in any way misleading
- Immoral, indecent, sexual or pornographic
- Biased or discriminatory (vis-a-vis gender, religion, national **or ethnic background, disability etc.)**
- Spam and anything containing or linked to any kind of virus, spyware or any similar software that could damage users' computer devices.

## INTELLECTUAL AND INDUSTRIAL PROPERTY RIGHTS

The total content of this page, including, without limitation, texts, news, graphics, photographs, videos, diagrams, illustrations, services provided and generally files of any type, is intellectual property governed by national and international provisions on Intellectual Property, with the exception of explicitly acknowledged rights of third parties.

Anything else contained in this page that is a registered trademark and product of third parties falls within such parties' responsibility and NBG shall be under no circumstances liable for such.

NBG is solely responsible for the posts/publications of the LinkedIn company page administrator. We advise visitors/users to avoid opening links posted by other persons, as well as forwarding other persons' announcements unless they are aware of their content.

## LINKS TO OTHER SITES

Whenever we consider a piece of information to be significant, we are likely to post links to other internet sites. However, NBG is not liable for the content and services of other websites to which our page refers through links, hyperlinks or banners, and does not guarantee their availability.

Any problems incurred to visitors/users of websites linked to our page fall exclusively and solely within the responsibility of the respective sites, to which visitors/users should address their questions or complaints. References to other websites are made solely for the convenience of our visitors/users and under no circumstances generate any kind of undertaking for anyone.

## Data Privacy

Each time you visit NBG's official company page on LinkedIn the terms of service and privacy policy of LinkedIn shall apply.

To find out more please click [here](#)

In addition, [the Terms of Use](#) of NBG's official site ([www.nbg.gr](http://www.nbg.gr)) and the [Data Protection Policy](#) shall apply. In order to ensure personal data protection, you are kindly requested not to post your or other persons' personal information (i.e. account or credit card numbers, cell phones etc.). Any post or comment containing such information will be deleted. The terms of use of this page apply to its entire contents and to anything included in NBG's company page on LinkedIn.

National Bank of Greece is entitled to amend these terms at any time, while visitors/users should reread each time the terms in case of possible changes. Visitors who go ahead and use this page will be deemed to have accepted the amended terms and conditions thereof. Otherwise, they should refrain from visiting/using this page.